MHSA Webinar Event PEI & INN Regulations Amendments Questions & Answers Thursday, September 6, 2018

QUESTION		ANSWER
1.	Q: Will you be providing a template for the budget format you are requiring for counties under 100,000?	A: We are working to create a toolkit that includes a template for all PEI reports.
2.	Q: Will the MHSOAC publish an information notice outlining these requirements and submission instructions?	A: No, the information notice for the ShareFile Transfer portal, located on the County Resources page, provides instructions for counties to submit their reports. Additional naming convention instructions are also provided. All other requirements are listed in the regulations. We encourage counties to review the regulations as amended in July 2018 to ensure that all new amendments are satisfied in the reports.
3.	Q: Will you send the regulations PowerPoint to all participants?	A: Yes, we will resend the PowerPoint presentation. Please note that all participants were provided with the PowerPoint presentation a day prior to the event date.
4.	Q: Is there a template for the PEI annual report or 3-year evaluation report? Also, is there a recommended survey tool for providers to use as part of the evaluation process?	A: Currently we do not have a template. We are working to create a toolkit that includes a template for all PEI reports. We are also considering inclusion of recommended survey tools in this toolkit.
5.	Q: Is this presentation available online?	A: Yes, the webinar presentation will be located at the County Resources page: http://mhsoac.ca.gov/county-resources.
6.	Q: Regarding slide 12, are we expected to give you raw data?	A: No, data submitted in a report should be aggregated by program.
7.	Q: Can there be a template provided illustrating the PEI reporting nuisances/differences for small counties? Or an example for illustration purposes only?	A: We are working to create a toolkit that includes a template for all PEI reports and will have a section specifically for small counties.
8.	Q: Slide #14 – For Access and Linkage to Treatment (ALT), do we have to report out county mental health referral and non-county mental health referral?	A: Yes, slide 14 references regulatory section 3560.010(b)(3)(B)(1), requiring counties to report out number of individuals with SMI referred to both county and county-contracted mental health programs, as well as to non-county mental health programs. However, parts (C) through (E) of 3560.010 (b)(3) only ask for information on the referrals to treatment provided by <i>County and County-contracted</i> mental health programs.

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9.	Q: Is a business agreement needed for counties to share protected health information to the MHSOAC?	A: No, a business agreement between the counties and the MHSOAC is not needed. However, it is required per regulations that counties submit two document types; (1) A de-identified public report without personal information, (2) A confidential document for the MHSOAC with all personal health information included.
10.	Q: The Access and Linkage to Treatment program/strategy separates referrals into county and non-county treatment providers. Improve Timely Access to Services for the Underserved Populations (ITA) program/strategy does not. Do we need to report linkage and intervals for non-county BHS referrals for underserved populations?	A: Yes, per section 3560.010(b)(4), linkage and intervals must be reported for all referrals for underserved populations. This includes referrals to both county and non-county programs.
11.	Q: What is the Supplemental Report if you are not looking for raw data? Can you speak to how the MHSOAC will use these reports?	A: The Commission is charged with collecting and analyzing program-level data on all PEI programs (and innovation projects) in order to support statewide learning about needs, gaps, successes, opportunities, emerging trends and best practices, including how disparities in service delivery or outcomes are being addressed. The purpose of County reporting of annual, program-level service population demographics is to support the Commission's ability to tell the story of how counties are meeting the goals of the MHSA and the PEI component at regional and statewide levels. The Supplemental Report is a confidential report counties are required to use to report all required data fields, including those which may have been suppressed, masked, or combined with other fields in the public report to protect against potential re-identification of protected personally identifiable information.
12.	Q: I would like to request the MHSOAC publish some sort of document to assist the development of reports in the future.	A: Please see the answer to Question 4.
13.	Q: What is the best source to fully understand the definition of Access and Linkage?	A: Per the PEI regulations section 3726(b) & (b)(1), ALT Program, means a set of related activities to connect individuals with <u>severe</u> mental illness to medically necessary care and treatment including, but not limited to, care provided by county mental health programs.

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14.	Q: If SB 1004 is approved by state legislators and signed by the governor, do you know how that will affect current PEI regulations?	A: The MHSOAC has not completed its analysis on this issue.
15.	Q: If the 3-year PEI evaluation report is similar in format to the annual PEI report, then besides the budget template, what else is different? Is it a narrative report?	A: Regulation section 3560.020 lists what must be included in the 3- Year PEI evaluation report, such as outcomes, indicators and approaches. The key difference between this report and the annual PEI report is that the 3-Year evaluation report requires results and analysis of these results for each PEI Program listed in section 3750. This may include narrative segments highlighting these evaluations and any other measurements that evaluate the programs, as appropriate.
16.	Q: For instances when the N is less than 10, can that data be reported on the 3-year report as aggregate data?	A: All aggregated data may be included in any public report so long as it upholds all privacy laws. To protect participants' personal information, DHCS data de-identification guidelines recommend suppressing numerators of 10 or less. Counties must also submit a confidential supplemental report containing all personal information to the MHSOAC.
17.	Q: How will the MHSOAC use the evaluation reports?	A: As stated in response to Question 11, the Commission is charged with telling the story of how counties, individually and collectively, are meeting the goals of the MHSA and the PEI component. These evaluation reports support the Commission's ability to analyze statewide and regional progress toward the goals of the MHSA. The Commission seeks to support statewide learning about emerging trends and best practices in PEI programming through publication of analytical reports and briefs, summary reports and statistics, and through learning community events.
18.	Q: Why aren't we able to break out referrals by county and non-county providers? There is no expectation to do so for Improve Timely Access to Services for Underserved Populations.	A: Please see the answer to Question 10.